

**423 NW 21st Street
Oklahoma City, OK 73103**

January 19, 2002

Attorney General John Ashcroft
U.S. Department of Justice
950 Pennsylvania Avenue, N.W.
Washington, D.C. 20530

Dear Mr. Ashcroft,

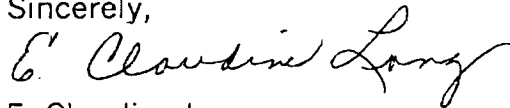
This is to address the recent settlement between the Department of Justice and Microsoft. I want to give my support to this agreement. It has gone on far too long.

I opposed the initial lawsuit. It was not warranted. Microsoft, through Bill Gates, has done nothing but benefit the consumer with his technology. I use Microsoft software programs, operating systems, everything, because they work better than the other programs on the market. If another firm were to put out a better product, I would use that one. The antitrust suit was nothing more than a bunch of crybabies getting together and trying to cripple the one firm they could not compete with, and the Department of Justice fell right into line. I know there is a great desire to break up Microsoft, but I cannot think of any thing worse for the industry or the country. AT&T was broken up; our phone system has gotten worse ever since. I get ten different bills, none of which I understand, and my phone service keeps increasing in price. When you need to call service, you are always switched somewhere else; no one takes responsibility. This is what would happen with Microsoft. Further, those who are rivals of Microsoft, and those who see any big business as evil, would sit gleefully on the side, cheering.

Microsoft has agreed to terms that extend well beyond the products and procedures that were actually at issue in the suit. Microsoft has agreed to allow computer makers to ship non-Microsoft product to a customer; Microsoft has agreed to design future versions of Windows with a mechanism to make it easier to promote non-Microsoft software; Microsoft has agreed to document for use by its competitors various interfaces that are internal to Windows' operating system products - a first in an antitrust settlement.

Whatever "sins" Microsoft has committed, they have more than paid for. Give your support and approval to the agreement. Thank you.

Sincerely,

A handwritten signature in cursive script that reads "E. Claudine Long". The signature is written in black ink and is positioned above the printed name.

E. Claudine Long

CC: Senator Don Nickles